Government can work for the people by the people in the digital age.
★ Services can be simple, accessible, and easy to use.

★ Outcomes can be measurably better.

★ Better can cost less.

★ We can serve everyone with respect and dignity.
Delivery-driven Government:

Driving policy and operations around delivery and users

Understand and meet user needs

Real-time user data, not years-old estimates

Iteration, from intention through implementation
Our theory of change
How we promote delivery-driven government

Build a movement
A learning community that makes change stick

Help others do it
Principles and practices that make change real

Show what’s possible
Government services so good they inspire change

Transforming government services
Policy change:
- Paving the way
- Opening doors
- Fixing things that tech can’t fix

Tech:
- Implementing policy effectively
- Fixing services
- Showing what’s possible
- Highlighting policy needs

Working in the safety net, criminal justice, and workforce development systems
Criminal Justice Portfolio
We aim to leverage technology and design to help government implement policies that decriminalize, decarcerate, and reinvest in communities by removing barriers to employment, housing, health, and education.

Evonne M. Silva | evonne@codeforamerica.org
Clear My Record

Leverage technology to advance automatic record clearance and clear all eligible criminal records in the U.S.

Evonne M. Silva | evonne@codeforamerica.org
"I paid $230 and went to a 2 month class to get certified for this job. They still denied me because of my record. It was so discouraging."

- Clear My record applicant
Having a criminal record has life-altering consequences. Makes it difficult to:

- find and keep a job;
- get a professional license;
- enroll in public benefits;
- secure housing; or,
- obtain a student loan.
But many people do not clear their criminal records because:

1. they do not know they are eligible
2. they do not know how to do so
3. the cost is prohibitive
4. it takes too much time
We started helping Californians clear their records in April 2016
Can we connect people with attorneys in every county where they need to clear their record?

Evonne M. Silva | evonne@codeforamerica.org
Clear My Record

Reduce or dismiss your convictions

Take the first step in just 10 minutes

Start now →
Select counties

Where were you arrested or convicted? We will send your Clear My Record application to agencies in these counties.

- Alameda County (near Oakland, Berkeley, San Leandro, Hayward, Fremont, Albany, Newark, Dublin, Union City, Pleasanton, or Livermore)
- Contra Costa County (near Richmond, Concord, Walnut Creek, San Ramon, Antioch, or Brentwood)
- Fresno County (near Fresno, Clovis, Sanger, Kingsburg, Mendota, Fowler, Selma, Coalinga, Orange Cove, Reedley, Huron, Kerman)
- San Diego County (near San Diego, Chula Vista, Oceanside, Vista, Escondido, La Jolla, or Carlsbad)

Alameda Public Defender

Contra Costa Public Defender

Fresno Public Defender
<table>
<thead>
<tr>
<th>Date</th>
<th>Last Name</th>
<th>First Name</th>
<th>Status</th>
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<td>McKenzie</td>
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</table>
Clear My Record
Update from Lindsay at Alameda Public Defender's Office:
Good news, you qualify to clear your record! Here is some additional info: We will ask the judge to remove your marijuana convictions under Prop 64. Here are your next steps: A judge will review your petition. We'll update you after with the results.
Clear My Record has connected over 11,000 people with attorneys in 14 counties, home to 32% of the state’s population.

Our work helped to surface key system pain-points and bottlenecks, specifically that the current petition-based system is at capacity and under-resourced.

California’s record clearance process was not designed for the digital age.
One of the barriers is the difficulty of figuring out if you are even eligible.
Our team built the core tech that makes it easy to determine eligibility for record clearance.

Evonne M. Silva | evonne@codeforamerica.org
We thought we’d use the technology to help people petition on their own to clear their records . . .
But, it is costly and difficult to get a copy of your criminal record, among other things.
Can we streamline the process to help the government automatically clear records?
In May 2018, San Francisco DA George Gascón joined Code for America in the first partnership of its kind to leverage technology and user-centered design to proactively review convictions eligible under Prop. 64.

We launched an initiative to partner with prosecutors in four additional CA counties. We’re initially focused on record clearance remedies available under Prop. 64.

And our goal is to help clear 250,000 convictions by 2019.
Steps in the automatic record clearance process
Surfacing key system pain points

Create a list of "probably eligible" RAP sheets to pull from CLETS
2.6 minutes / RAP; 50 RAPs / week (part-time)

Download full set of "probably eligible" RAP sheets from CLETS

Batch upload RAP sheets to Clear My Record

Scan all uploaded RAP sheets for cases in SF County

Run eligibility check for all cases in that county

Auto-fill motions for all cases - highlight "maybe" cases that need further investigation

Download and print all auto-filled motions - cover sheet

Look up police reports for eligibility of "maybe" cases
67% of cases
2.6 minutes / case?
50 cases / week (part-time)?

Deliver final set of eligible motions to the court
100 / week?

Process motions from the District Attorney
100 / week?

Send updated case information to DOJ so they can update the RAP sheet

Update RAP sheet with cleared convictions
up to 1 month?
New California Law Expedites Review with Clear My Record helping to set the standard for implementation of AB 1793

Evonne M. Silva | evonne@codeforamerica.org
Clear more records, fast – 8 million people depend on it.

Clear My Record is the automatic record clearance tool that reads California RAP sheets in bulk, screens for eligible cases, and sends them to the court.

Start serving thousands in just 10 minutes.

How it works

You upload RAP sheets
We scan for eligible cases
We auto-fill paperwork
We notify the court
Select Proposition 64 CA DOJ data file

Select county

Select file  no .dat file selected

Continue
**Baseline Eligibility**

- All misdemeanors and Infractions
- HS 11357 (a) felonies
- HS 11357 (b) felonies
- HS 11357 (c) felonies
- HS 11357 (d) felonies
- HS 11358 felonies
Your files are ready!

We have generated results for [County Name]

Open Folder

What’s included in the folder:

Clear My Record Results Files: Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis
It is possible to provide Prop. 47 resentencing relief automatically to a million Californians
AB 1076 (Ting) | Automatic Arrest / Conviction Relief Bill

It is possible to provide relief automatically for arrests and convictions that are eligible today for millions of Californians

AB 1076 Implementation Blueprint
Expand, streamline, and automate the record clearance process

Clean Slate Policy paves path to clear eligible convictions at specified time, automatically

Clear My Record provides technology, data, and design services to automate eligibility check and automatically complete forms

Courts & Repositories update records to reflect relief granted

Millions of people can get the job or housing they were previously blocked from

Evonne M. Silva | evonne@codeforamerica.org
What’s Next?

★ Set standard for implementation of AB 1793 with Clear My Record cohort by publishing blueprint and launching tool

★ Support passage (and implementation) of AB 972 and AB 1076 to provide record relief to millions of Californians

★ Expand our work to at least 2 additional states to advance automatic record clearance.
Thank you!

Questions?

evonne@codeforamerica.org